

# Network Membership

## Information Pack



**Reuse Network** is the UK's only membership body dedicated to charitable and voluntary reuse organisations. We work with our members to **reduce poverty, tackle waste issues** and offer a **brighter and better future** for those **marginalised in our society**.



## We can help you to:



Reduce risks within your organisation



Continue professional development through training and events



Network with like-minded individuals and organisations



Build your knowledge of the reuse sector



Become more effective and efficient at what you do



Feel connected and listened to within the sector

Read on to find out how you and your organisation can benefit from joining the Reuse Network.

# Network Membership

£300/year (+VAT)

Our Network Membership offers all-round benefits package to help you be an integral part of the reuse sector!



1. Peer support and learning



7. Events throughout the year (conference, training, roadshows)



2. Your stores listed on our dedicated reuse service finder



8. Buy from our Suppliers' Suite at discounted rates



3. Access to advice, guidance and sector specific information



9. Voting rights at our AGM and stand for election as a trustee



4. Regular updates and newsletters



10. Ask the Auditor - support with compliance and good practice



5. Advertise on our jobs board



11. Occasional furniture clearance opportunities\*\*



6. Free copy of the Product Weight Protocol

# Network Membership

## The detail

### 1. Peer support and learning

Our strength lies in our networking capacity and in bringing reuse charities and social enterprises together. In situations such as the COVID-19 pandemic, peer support and learning proved invaluable to navigate through the uncertainties and ever-changing government guidance. We pride ourselves in putting members in contact when we know they can collaborate and help each other.

As a network, we are here to support our members' development, and through our established partnerships, we offer various training opportunities at a discounted cost to all members.

### 2. Your stores listed on our dedicated reuse service finder

Your Network Membership includes up to three\* stores listed on our service finder page. This is our most

visited page on the website, allowing users to contact their local reuse charity directly either from the contact information provided or through our online form.

### 3. Access to advice, guidance and sector specific information

Not only is the team available to answer your questions over the phone or by email, but you and your colleagues can sign-up to our Members' Area to access a wealth of resources, templates and risk assessments specific to reuse operations.

### 4. Regular updates and newsletters

Whether on social media, by email or through our regular newsletters, we make sure you and your team are informed of the latest news and updates from the Reuse Network and the wider sector.

### 5. Advertise on our jobs board

Our website is one of the top results in search engines when searching for anything reuse-related making it a great place to advertise your vacancies for maximum exposure. Whether you are looking to recruit new volunteers or employees, your membership includes listing your vacancies on our jobs board.

### 6. Free copy of the Product Weight Protocol

Previously known as the average weights list, Reuse Network worked with members to produce the Product Weight Protocol (PWP). It's a list of over 200 furniture and electrical items and their average weight.



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# Network Membership

## The detail

### 7. Events throughout the year

Each year we hold a mix of national and regional networking events for our members, giving you the opportunity to meet with fellow organisations, share best practices and ideas, and learn of new developments in the sector from the Reuse Network team.

### 8. Buy from our Suppliers' Suite at discounted rates

Thanks to our new formalised Suppliers' Suite, you can buy goods and services from our corporate friends with peace of mind! Our Suppliers' Suite includes suppliers from ePos software, van leasing, insurance, new white goods and new furniture.



### 9. Voting rights at our AGM and stand for election as a trustee

Have your say on how the network continues to operate with voting rights at our AGM. All members are informed when trustee positions become available on our board of trustees, which we strongly encourage you to apply for, enabling you to lead the network into new and exciting ventures.

### 10. Ask the Auditor

Your one-stop-shop for everything related to your compliance and good practice. As a member, you can browse through our handy FAQs section which covers everything from fire safety to record keeping and everything in between. And, if you can't find what you're looking for in the FAQs, you can contact our auditor directly for advice and information.

### 11. Occasional furniture clearance opportunities\*\*

These opportunities are usually exclusive to our ARC members, however from time to time we may offer these to our Network members depending on the volumes available. These could be opportunities such as house clearances, warehouse clearances, or excess stocks from major retailers.

\*\*subject to brokerage

## Pricing

**Our Network Membership is just £300/year (+VAT)**

**Small charities with a turnover of less than £100,000 per year pay a discounted rate of £175 / year (+VAT)**

\*If you would like to add any further shops to our service finder, each additional listing is charged at £35.

# Approved Reuse Centre (ARC) Membership

from £1,200/year (+VAT)

ARC membership provides a thorough audit and assessment of quality management policies and procedures of your sites on an annual basis.



You will see your organisation run more efficiently and effectively through staff training and a better understanding of processes, procedures, and responsibilities. This certification provides confidence to our major commercial, retail and manufacturing partners, creating the assurance that you are operating legally and compliantly.

1. Improve the management capability, operational processes and professionalism of your organisation



2. Work with Reuse Enterprises' commercial contracts with major retailers



3. Provide legitimate assurances to local authorities, commercial partners and certification bodies



4. Voting rights at the Reuse Enterprises AGM and stand for election as a director





# Approved Reuse Centre Membership

## The detail



## Improve the management capability, operational processes and professionalism of your organisation

By taking part in a Reuse Network annual audit you will ensure your organisation is compliant with health and safety, waste, fleet, and other regulations, subsequently reducing or eradicating the risk of potential fines or compensation claims.

ARC membership is a nationally recognised mark of professionalism and excellence. ARC certification is the only system within the UK designed specifically for the quality assurance of reuse operators.

Within the auditing process, the auditor provides knowledge, guidance, information, and practical skills to continually improve your organisations capabilities and performance so that you are better placed to face challenges now and in the future. This on the outset may seem like a lot more work for an organisation

which is already overstretched, however, you can rest assured that the benefits of an audit far outweigh any additional effort required. The Reuse Network's auditing process is not something that you should be afraid of as given that it is a second party audit, your auditor will actively assist you.

In addition, we offer a programme for documenting and installing a formal system and preparing Approved Reuse Centres for external certification to meet the following ISO certification standards - ISO 9001:2015, ISO 14001:2015 and OHSAS 18001:2007 and standards such as PAS141. This quality auditing service helps reuse organisations achieve all of the above certifications in one go.

## Annual audit

Specification compliance is assessed via an annual one or two-day audit (costs of which are included within your membership fee), the audit specifically looks at:

- Documentation and records
- Management and resources
- Performance of work and provision of a collection, reuse and repair services
- Management verification and action

# Approved Reuse Centre Membership

## The detail

### Access contracts with major retailers

The increased amount of business opportunities\*\* offered at this level can help you to support more vulnerable people, increase your sales and improve the longer-term sustainability of your operations. While operating as an ARC, your organisation will be able to access new, end-of-line and returned furniture and appliances from many of the UK's leading retailers, manufacturers, hotels, universities, and transport operators. You will also be eligible to apply to our national take-back schemes with the likes of John Lewis & Partners, IKEA, and Currys.

Your organisation will not only benefit from gaining access to high-quality furniture and appliances offered within these partnerships, but you will also become an integral part of the development of regional and central reuse hubs within the UK. In doing so you will be sharing best practices with some of the most enterprising reuse organisations in the country and developing new activities based on future market trends and legislation.



### Provide legitimate assurances to local authorities, commercial partners and certification bodies

The ARC certification is recognised by public sector commissioners and many Reuse Network members have secured bulky waste contracts as a direct result of becoming an ARC. It is also a pre-requirement to working with our commercial partners.

### Voting rights at the Reuse Enterprises AGM and stand for election as a director

ARC members can also apply to be on our board of directors for Reuse Enterprises as well as to be trustees of the Reuse Network. We believe our members know best when it comes to leading a network of established reuse charities and social enterprises.

### Pricing

ARC membership is £1,200/year (+VAT) for up to three sites\*.

Any subsequent sites to be audited, or if you are ISO registered are charged £110 / site, per year.

By listing sites to be audited, you are agreeing that Reuse Enterprises activities will only be operating from those sites.

\* If you would like to add any further shops to our service finder, each additional listing is charged at £35.

\*\* subject to brokerage





For any questions and further information, please contact:

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